

LIFETIME WARRANTY

What does the Lifetime Warranty cover?

This Lifetime Warranty covers any defects in materials and workmanship under normal, intended use during the Warranty Period. Admiral Lake and Pond Restoration (listed below simply as “Admiral”) guarantees the proper functioning of all newly-purchased products and will repair or replace at Admiral’s digression, covered products or parts of a product that prove defective under normal, intended use and maintenance.

Which products does the Lifetime Warranty apply to?

The Lifetime Warranty covers the following products or parts of the following products as listed below:

The Admiral Fountain (structural parts and stainless steel hardware), JetStream Water Propulsion Device (structural parts and stainless steel hardware), Mega Filter (structural parts and stainless steel hardware), Fountain Light Set (structural parts and stainless steel hardware), WeedRoller Mobile Mounting Stake, Deep Stake, Short Stake, Dock Leg Mount, Dock Deck Mount, Gentle 100 Fountain Nozzle, Geysers 19 Fountain Nozzle, High 6 Fountain Nozzle, and the High 17 Fountain Nozzle.

What is “intended use”?

Intended use implies that any given product will be used expressly for the purpose for which it was designed and built.

What does the Lifetime Warranty NOT cover?

The Lifetime Warranty does not apply to any of the products or parts of products listed above when they have been damaged due to customer negligence, abuse, or misuse, nor does the Lifetime Warranty cover any products or parts of products outside of those listed above.

How to make a warranty claim?

We will require a proof of purchase, serial number (if applicable) along with photos and/or video of the defective product and a description of the problem. If your request is approved, we will give you an RMA (Return Merchandise Authorization) number and you may then return the item to us. PLEASE NOTE: Any items returned to us without an assigned RMA number will not be accepted. The customer is responsible for any shipping costs associated with getting units back to us. Please make sure to pack items adequately for shipment. It is strongly encouraged that all items being returned to Admiral be fully

insured as we cannot be responsible for items damaged in shipping. Also, it is not necessary to return auxiliary components such as beach stakes, mega filters, etc. when returning items for repair.

Upon receipt, we will inspect the item and if factory inspection establishes that the part is defective, we will proceed to repair or replace the defective product and cover the cost of return shipping to the customer.

Other Information

The Lifetime Warranty is non-transferable; it applies exclusively to the original purchaser.

Admiral reserves the right to make changes and improvements to all products without notice to the consumer.

This Lifetime Warranty is in lieu of any other warranties, expressed or implied, and any other obligation or liability whatsoever on the part of Admiral Lake & Pond Restoration. In no event shall Admiral Lake & Pond Restoration be held liable for any special or consequential damages, nor for any costs associated with said damages, removal, or attempts to repair components in the field.