

3-YEAR LIMITED WARRANTY

What does the 3-Year Limited Warranty cover?

The 3-Year Limited Warranty covers any defects in materials and workmanship under normal, intended use during the Warranty Period. Admiral Lake and Pond Restoration (below listed simply as “Admiral”) guarantees the proper functioning of all newly-purchased products and will repair or replace at Admiral’s discretion, covered products or parts of a product that prove defective under normal, intended use and maintenance.

The 3-Year Limited Warranty covers the following products or parts of the following products as listed:

The Admiral Fountain (motor and internal electrical assembly), JetStream Water Propulsion Device (motor and internal electrical assembly), Fountain Light Kit (LED lights and internal electrical assembly), Ice-Out (motor and internal electrical assembly), Ice Rink Attachment, Lake Rake, Light Control Box, Cord Protector, 1 HP Motor, and Fountain Pump.

What is “intended use”?

Intended use implies that any given product will be used expressly for the purpose for which it was designed and built. Moreover, certain actions will also void the warranty if not respected. Such actions would include but are not limited to :

1. Using electrical products without connecting them to a GFCI protected circuit.
2. Using extension cords to connect products to the electrical source.
3. Opening up the product assembly in an attempt to modify or repair it.

What does the 3-Year Limited Warranty NOT cover?

The 3-Year Limited Warranty does not cover products that have been damaged due to customer negligence, abuse, or misuse.

The 3-Year Limited Warranty does not cover propellers, power cords, filters or unlisted items or accessories that either warrant periodic maintenance or that are more commonly subject to damage or incidents outside of our control (e.g. nicked power cords, propeller damage, etc.)

How to make a warranty claim?

We will require a proof of purchase, serial number (if applicable) along with photos and/or video of the defective product and a description of the problem. If your request is approved, we will give

you an RMA (Return Merchandise Authorization) number and you may then return the item to us. PLEASE NOTE: Any items returned to us without an assigned RMA number will not be accepted. The customer is responsible for any shipping costs associated with getting units back to us. Please make sure to pack items adequately for shipment. It is strongly encouraged that all items being returned to Admiral be fully insured as we cannot be responsible for items damaged in shipping. Also, it is not necessary to return auxiliary components such as beach stakes, Mega filters, etc. when returning items for repair.

Upon receipt, we will inspect the item and if factory inspection establishes that the part is defective, we will proceed to repair or replace the defective product and cover the cost of return shipping to the customer.

Other Information

The 3-Year Limited Warranty begins immediately upon the purchase date and ends on the same date 3 years later.

The 3-Year Limited Warranty is non-transferable; it applies exclusively to the original purchaser.

Admiral reserves the right to make changes and improvements to products and warranties without notice to the consumer.

The 3-Year Limited Warranty is in lieu of any other warranties, expressed or implied, and any other obligation or liability whatsoever on the part of Admiral Lake & Pond Restoration. In no event shall Admiral Lake & Pond Restoration be held liable for any special or consequential damages, nor for any costs associated with said damages, removal, or attempts to repair components in the field.